



ISO 20022 Enhancement Guide for Treasury Management

05/22/2025

© 1999–2025 Jack Henry & Associates, Inc.

All rights reserved. Information in this document is subject to change without notice. Dates contained in this document are provided as estimates only and can be changed at any time at the sole discretion of Jack Henry & Associates, Inc.

Printed in the United States of America.

No part of this document may be copied, reproduced, stored in a retrieval system, displayed, distributed or transmitted in any form or any means whatsoever (electronic, mechanical or otherwise), including by photocopying or recording for any purpose, without the prior written permission of Jack Henry & Associates, Inc. Making unauthorized copies of this document for any purpose other than your own personal use is a violation of United States copyright laws.

Any unauthorized use of Jack Henry & Associates, Inc.'s, trademarks and service marks is strictly prohibited. A list of registered and unregistered marks owned or licensed by Jack Henry & Associates, Inc. is located at: <https://www.jackhenry.com/intellectual-property>

Various other trademarks and service marks used or referenced in this document are the property of their respective owners.

What's New for Treasury Management ISO 20022 4

Wires Conversion to ISO 20022 5

 Enhancement Details – Back Office 7

 Company..... 8

 Configuration..... 9

 Reports 10

Enhancement Details – Channel 12

 Dashboard 12

 Payments..... 12

 Admin 37

Enhancement Details – Notifications 39

What's New for Treasury Management ISO 20022

Updates related to ISO 20022 have been applied to Treasury Management. Treasury Management ISO release information provides an overview of these changes and explains their impact on your institution.

Wires Conversion to ISO 20022

Field names and verbiage have been updated throughout Treasury Management Back Office, Channel, Mobile Experience, and notifications to conform to ISO 20022 standards. Additionally, Treasury Management uses the WireTrnISOInquiry and WireTrnISOAdd SilverLake services. These services are updated versions of WireTrnInquiry and WireTrnAdd that now include ISO-compliant fields.

Tracking Information

Jira®	TM-7235
-------	---------

Minimum System Requirements

SilverLake 2024

Enhancement Details

At a high-level overview, the following field names have been updated across JHA Treasury Management Back Office, Channel, and notifications:

ISO 20022 vs. FAIM Terms

ISO 20022	FAIM
Pacs.008 (Still called <i>Wires</i> in TM)	Outgoing Wire
Creditor*	Beneficiary

ISO 20022	FAIM
Debtor*	Originator
Debtor and Instructing Agent*	Originating Bank/Sending Bank
Creditor Agent*	Beneficiary Bank
Instructed Agent* NOTE This field defaults to the same value as the Creditor Agent field unless otherwise specified.	Receiving Bank NOTE This field appears as Domestic Intermediary in Treasury Management.
Intermediary Agent	International Intermediary Bank
Agent ID	Routing Number
End to End ID* NOTE This field is sent as <i>Not Provided</i> if there is no user input.	Reference Beneficiary
Building Number and Street Name	Address Line 1
Department, Sub Department, Building Name, Floor, Room, Town Location Name,	Address Line 2 and 3

ISO 20022	FAIM
District Name, Post Box	
Town Name*	City
Country Sub Division	State
Zip Code	Post Code
Amount	Amount* NOTE This amount is the same for the Amount , Interbank Settlement Amount , and Instructed Amount .
Remittance Information NOTE This field still appears as Additional Information in Treasury Management.	Additional Information
Purpose	Purpose NOTE This field is now sent in the <i>WireTrnISOAdd</i> message.

Enhancement Details – Back Office

JHA Treasury Management Back Office fields and screens have been updated to comply

with ISO 20022 standards.

Company

Company menu options in Back Office have been updated to comply with ISO 20022 standards.

Edit Wire

To access the *Edit Wire* page, go to **Company > Company Search**, and select the desired **Company Name**. Then, locate the *Product Features* section, and select **Edit** in the Wire row.

The following *Edit Wire* field has been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Creditor Approvers	Beneficiary Approvers

Domestic Wire Entitlements

To access a company user's domestic wire entitlements, go to **Company > Company Search**, and select the desired **Company Name**. Then, locate the *Users* section, and select **View User** from the **Actions** drop-down menu for the desired user. Finally, locate the *Wire* section, and then select **Entitlements > Domestic Wire Entitlements**.

The following *Domestic Wire Entitlements* fields have been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Create Creditor	Create Beneficiary
Edit Creditor	Edit Beneficiary
Approve Creditor	Approve Beneficiary
Delete Creditor	Delete Beneficiary

International Wire Entitlements

To access a company user's domestic wire entitlements, go to **Company** > **Company Search**, and select the desired **Company Name**. Then, locate the *Users* section, and select **View User** from the **Actions** drop-down menu for the desired user. Finally, locate the *Wire* section, and then select **Entitlements** > **International Wire Entitlements**.

The following *International Wire Entitlements* fields have been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Create International Wire Creditor	Create International Wire Beneficiary
Edit International Wire Creditor	Edit International Wire Beneficiary
Approve International Wire Creditor	Approve International Wire Beneficiary
Delete International Wire Creditor	Delete International Wire Beneficiary

Configuration

Configuration menu options in Back Office have been updated to comply with ISO 20022 standards.

Wire Configuration

To access the *Wire Configuration* page, go to **Configuration** > **Product Feature Configuration** > **Wire** > **Configure**.

The following *Wire Configuration* field has been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Creditor Approvers	Beneficiary Approvers

Authentication Profiles

To access the *Authentication Profiles* page, go to **Configuration** > **Authentication Profiles**,

and select the desired **Profile Name**. Then, expand the *Wire* section.

The following *Authentication Profiles* fields have been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Create Creditor	Create Beneficiary
Edit Creditor	Edit Beneficiary
Delete Creditor	Delete Beneficiary
Approve Creditor	Approve Beneficiary

Notification Configuration

To access the *Notification Configuration* page, go to **Configuration > Notification Configuration**, and then expand the *Wire* section.

The following *Notification Configuration* fields have been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Wire Creditor Created	Wire Beneficiary Created
Wire Creditor Pending Approval	Wire Beneficiary Pending Approval
Wire Creditor Approved	Wire Beneficiary Approved
Wire Creditor – Edited/Deleted	Wire Beneficiary – Edited/Deleted
Wire Creditor – Approval Rejected	Wire Beneficiary – Approval Rejected

Reports

Reports menu options in Back Office have been updated to comply with ISO 20022 standards.

Wire File Upload Report

To access the *Wire File Upload Report* screen, select **Reports**. Then, locate the *Wire File Upload Report* and select **Run Report**. Input your preferences and select **Run Report** again.

The following *Wire File Upload Report* fields have been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Total Creditors	Total Beneficiaries
Creditor (in pop-up box after selecting View .)	Beneficiary

Wire Payment Report

To access the *Wire Payment Report* screen, select **Reports**. Then, locate the *Wire Payment Report* and select **Run Report**. Input your preferences and select **Run Report** again.

The following *Wire Payment Report* fields have been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Creditor Name	Beneficiary Name
Creditor Amount	Beneficiary Amount

Transaction ID Pop-Up

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Creditor Information	Beneficiary Information
Agent ID	Bank ID
Agent Name	Bank Name
Agent Address	Bank Address

ISO Field	Related FAIM Field
Intermediary Agent Information	Intermediary Bank Information

NOTE

The *Creditor Information* **Address** and **Agent Address** fields appear the same as they did with FAIM fields, with the following changes:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 display fields in the following order if they are used: Department, Sub Department, Post Box, Building Name, Floor, Room, Town Location Name, District Name.

Enhancement Details – Channel

JHA Treasury Management Channel and Mobile Experience fields and screens have been updated to comply with ISO 20022 standards.

Dashboard

Dashboard options in Channel have been updated to comply with ISO 20022 standards.

Payments Pending Approval Widget

If the *Payments Pending Approval* widget does not appear on your *Dashboard*, select the **Configure Dashboard** option, locate the *Payments Pending Approval* widget, and select **Add Widget**.

The following *Payments Pending Approval Widget* field has been updated to ISO 20022 format:

ISO Field	Related FAIM Field
Wire Creditor – Approval Rejected	Wire Beneficiary – Approval Rejected

Payments

Payments menu options in Channel have been updated to comply with ISO 20022 standards.

Create USD Wire (Domestic and International)

To access the *Create USD Wire* screen, go to **Payments > Wire > Create USD Wire**.

NOTE

All verbiage on *Create USD Wire* screens that references beneficiaries has been updated to use the term creditor. The **Address** and **Agent Address** fields on all screens appear in the following order:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 (if used): Department, Sub Department, Post Box, Building Name, Floor, Room, Town Location Name, District Name.

The following *Create USD Wire* screens have updated field names to conform to ISO 20022 standards:

Create USD Wire

ISO Field	Related FAIM Field
Payment and Creditor Information	Payment and Beneficiary Information
Creditor	Beneficiary

Create USD Wire ⁱ

1. Payment and Creditor Information

2. Review

3. Confirmation

Domestic

[Create Multiple Wires](#)

Payment Information

Wire Company Name: *

Debit Account: *

Select Accounts



Creditor: * ⁱ

Select a Creditor



Wire Amount: *

0.00

USD

Frequency: *

One Time

Effective Date: *

01/06



Purpose: *

Purpose of Payment

Additional Information: ⁱ

Sender to Receiver Info. Line 1




End to End ID: ⁱ

Review

Reset

Cancel

To access the *Search Creditors* screen, go to the *Create USD Wire* page and select the  magnifying glass next to **Creditor** field.

Search Creditors Page

ISO Field	Related FAIM Field
Creditor Name	Beneficiary Name
Creditor Account Number	Beneficiary Account Number
Agent ID	Bank ID
Agent Name	Bank Name
Agent Country	Bank Country

Search Creditors

[Not found? Enter Creditor](#)

Creditor Name	Creditor Account Number	Agent ID	Agent Name	Agent Country	
New Haven Photo Store			NORTHWAY BANK	UNITED STATES	<input type="button" value="Select"/>
Backdrop Designs			THE WASHINGTON TRUST COMPANY, OF WES	UNITED STATES	<input type="button" value="Select"/>

The *Creditor Information* section appears on the *Payment and Creditor Information* tab of the *Create USD Wire* workflow after selecting a creditor.

Creditor Information

ISO Field	Related FAIM Field
Agent ID	Bank ID
Agent Name	Bank Name
Agent Country	N/A
Agent City/Town Name	Bank City
Agent State/Country Sub Division	Bank State

ISO Field	Related FAIM Field
Country	Address
Building Number	
Street Name	
City/Town Name	City
State/Country Sub Division	State
Post Code	Zip Code

To access the *Additional Location Information* drop-down menu, select **Enter Creditor** on the *Search Creditors* screen.

Additional Location Information drop-down menu options:

- Department
- Sub Department
- Post Box
- Building Name
- Floor
- Room
- Town Location Name
- District Name

Creditor Information

Agent ID: *

Agent ID

Q

Agent Name: *

Agent City/Town Name: *

Agent State/Country Sub Division: *

Account Number: *

Re-enter Account Number: *

Name: *

Country: *

UNITED STATES

Building Number

Street Name

City/Town Name: *

State/Country Sub Division: *

Post Code: *

-

Additional location information:

+

Notes:

Department

Sub department

Post box

Building Name

Floor

Room

Town location name

District name

+ Add a Domestic Intermediary Agent

To access the *Intermediary Agent Information* section, select **Enter Creditor** on the *Search Creditors* screen and then select **Add a Domestic Intermediary Agent**.

Intermediary Agent Information

ISO Field	Related FAIM Field
Agent ID	Bank ID
Agent Name	Bank Name
Agent City/Town Name	Bank City
Agent State/Country Sub Division	Bank State

Intermediary Agent Information

Agent ID: *

Agent ID

Q

Agent Name: *

Agent City/Town Name: *

Agent State/Country Sub Division: *

Select **Review** to go to the *Review* tab of the *Create USD Wire* workflow.

Review

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Creditor Information (tab)	Beneficiary Information
Agent Name	Bank Name
Agent ID	Routing Number
Agent Address	Bank Address

Create USD Wire ¹

1. Payment and Creditor Information

2. Review

3. Confirmation

Wire Details

Fees may be assessed for sending a wire payment. Please check your fee schedule for current fees.

Payment Information

Wire Company Name:

Debit Account:

Destination Currency:

USD

Wire Amount:

1.00 USD

Frequency:

One Time

Effective Date:

01/06

Purpose:

Consulting Services

Additional Information:

End to End ID:

Creditor Information

Name:

New Haven Photo Store

Account Number:

Address:

Notes:

Agent ID :

Agent Name:

NORTHWAY BANK

Agent Address:

Confirm

Back

Cancel

Select **Confirm** to go to the *Confirmation* tab of the *Create USD Wire* workflow. This screen contains all information from the previous *Review* tab.

Create USD Wire from Template

To access the *Create USD Wire from Template* screen, go to **Payments > Create USD Wire from Template**.

NOTE

All verbiage on the following screens that references beneficiaries have been updated to use the term creditor. The **Address** and **Agent Address** fields on all screens appear in the following order:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 (if used): Department, Sub Department, Post Box, Building Name, Floor, Room,

Town Location Name, District Name.

The following *Create USD Wire from Template* screens have updated field names to conform to ISO 20022 standards:

To view the *Wire Details* screen, select **Actions** > **View** next to the desired template name.

Wire Template Details – View

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Agent Name	Bank Name
Agent Address	Bank Address

Wire Template Details: Backdrop Template

Wire Template Information
Template Name: **Backdrop Template**
Status: **Ready**
Wire Company Name:
Debit Account:
Purpose: **Payoff Backdrops**
Notes:
End to End ID:
Audit:

Creditor Information
Account Number:
Name: **Backdrop Designs**
Address:
Notes:
Agent ID :
Agent Name: **THE WASHINGTON TRUST COMPANY, OF WES**
Agent Address:

Initiate Payments

Cancel

To edit the *Wire Details* screen, select **Actions** > **Edit** next to the desired template name.

Wire Template Details – Edit

ISO Field	Related FAIM Field
Creditor	Beneficiary
End to End ID	Reference Beneficiary

Wire Template Details: Backdrop Template

Template Name: *

Backdrop Template

Wire Company Name: *

Debit Account: *

Q

Balance:

Creditor: * ⓘ

Select a Creditor

Q

Purpose: *

Payoff Backdrops

Additional Information: ⓘ

Sender to Receiver Info. L

+

End to End ID: ⓘ

Review

Cancel

To create a wire template, select **Create New Template**.

Create Wire Template

ISO Field	Related FAIM Field
Creditor	Beneficiary
End to End ID	Reference Beneficiary

Create a Wire Template

1. Payment and Creditor Information

2. Review

3. Confirmation

Wire Template Detail

Payment Information

Template Name: *

Wire Template Name

Wire Company Name: *

Debit Account: *

Select Accounts

Q

Creditor: * ⓘ

Select a Creditor

Q

Purpose: *

Purpose of Payment

Additional Information: ⓘ

Sender to Receiver Info. L

+

End to End ID: ⓘ

Review

Reset

Cancel

To access the *Search Creditors* screen, go to the *Create a Wire Template* page and select

the magnifying glass next to **Creditor** field.

Search Creditors

ISO Field	Related FAIM Field
Creditor Name	Beneficiary Name
Creditor Account Number	Beneficiary Account Number
Agent ID	Bank ID
Agent Address	Bank Address
Agent Country	Bank Country

Search Creditors

Q

Creditor Name	Creditor Account Number	Agent ID	Agent Name	Agent Country	
New Haven Photo Store			NORTHWAY BANK	UNITED STATES	Select
Backdrop Designs			THE WASHINGTON TRUST COMPANY, OF WES	UNITED STATES	Select

The *Creditor Information* section appears on the *Payment and Creditor Information* tab of the *Create Wire Template* workflow after selecting a creditor.

Creditor Information

ISO Field	Related FAIM Field
Agent ID	Bank ID
Agent Name	Bank Name
Agent Address	Bank Address

Create a Wire Template

1. Payment and Creditor Information
2. Review
3. Confirmation

Wire Template Detail

Payment Information

Template Name: * Consulting

Wire Company Name: *

Debit Account: *

Creditor: *

Purpose: *

Additional Information:

End to End ID:

Creditor Information

Account Number:

Name: **New Haven Photo Store**

Address:

Notes:

Agent ID:

Agent Name: **NORTHWAY BANK**

Agent Address:

Select **Review** to go to the *Review* tab of the *Create Wire Template* workflow.

Review – Payment and Creditor Information

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Agent ID	Bank ID
Agent Name	Bank Name
Agent Address	Bank Address

Create a Wire Template

1. Payment and Creditor Information
2. Review
3. Confirmation

Wire Template: Consulting

Payment Information

Wire Company Name:

Debit Account:

Purpose: **Consulting Services**

Additional Information:

End to End ID :

Creditor Information

Name: **New Haven Photo Store**

Account Number:

Address:

Notes:

Agent ID :

Agent Name: **NORTHWAY BANK**

Agent Address:

Confirm
Back
Cancel

Select **Confirm** to go to the *Confirmation* tab of the *Create a Wire Template* workflow. This screen contains all information from the previous *Review* tab.

Upload Wires

NOTE

All verbiage on the following screens that references beneficiaries has been updated to use the term creditor.

The following *Upload Wires* screens have updated field names to conform to ISO 20022 standards:

Upload Wire File – Summary, Review, and Confirmation

ISO Field	Related FAIM Field
Total Creditors	Total Beneficiaries
Creditor Name	Beneficiary Name

Details

ISO Field	Related FAIM Field
Creditor	Beneficiary
Agent ID	Bank ID
Agent Name	Bank Name
End to End ID	Reference Beneficiary

Wire Payment Activity

To access the *Wire Payment Activity* screen, go to **Payments > Wire Activity**.

NOTE

All verbiage on the following screens that references beneficiaries has been updated to use the term creditor. The **Address** and **Agent Address** fields on all screens appear in the following order:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 (if used): Department, Sub Department, Post Box, Building Name, Floor, Room, Town Location Name, District Name.

The following *Wire Payment Activity* screens have updated field names to conform to ISO 20022 standards:

To access the *Wire Detail* page for a desired payment, select the corresponding **Transaction ID**.

Wire Detail Page – Payment, Creditor, and Intermediary Agent Information

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Agent ID	Bank ID

ISO Field	Related FAIM Field
Agent Name	Bank Name
Agent Country	Bank Country

Wire Detail: [REDACTED]	
Payment Information Transaction ID: [REDACTED] OMAD: Status: Scheduled Wire Company Name: [REDACTED] Debit Account: [REDACTED] Effective Date: 01/15 Wire Amount: 2.65 USD Frequency: One Time Purpose: test Additional Information: End to End ID:	Creditor Information Account Number: [REDACTED] Name: Photography Supplies Address: [REDACTED] Notes: Agent ID : [REDACTED] Agent Name: COMMERCE BANK Agent Address: [REDACTED]

Recurring Wires

To access the *Recurring Wires* screen, go to **Payments > Recurring Wires**. To access the *Recurring Wire Detail* page for a desired payment, select the corresponding **Transaction ID**.

NOTE

All verbiage on the following screens that references beneficiaries has been updated to use the term creditor. The **Address** and **Agent Address** fields on all screens appear in the following order:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 (if used): Department, Sub Department, Post Box, Building Name, Floor, Room, Town Location Name, District Name.

The following *Recurring Wires* screens have updated field names to conform to ISO 20022

standards:

Recurring Wire Detail Page – Payment, Creditor, and Intermediary Agent Information

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Agent ID	Bank ID
Agent Name	Bank Name
Agent Country	Bank Country

Recurring Wire Detail:

Payment Information

Transaction ID:

OMAD:

Status: Scheduled

Wire Company Name:

Debit Account:

Wire Amount: 33.33 USD

Frequency: Occurs on the 7th and 17th every month starting on 11/05

Purpose: test film

Additional Information:

End to End ID:

Audit:

Creditor Information

Account Number:

Name: Film Canister Supplies

Address:

Notes:

Agent ID :

Agent Name: FIRST WESTROADS BANK

Agent Address:

Edit

Back

Wire Templates

To access the *Wire Templates* screen, go to **Payments > Wire Templates**. To access the

Wire Template Details page for a desired payment, select the corresponding **Template Name**.

NOTE

All verbiage on the following screens that references beneficiaries has been updated to use the term creditor. The **Address** and **Agent Address** fields on all screens appear in the following order:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 (if used): Department, Sub Department, Post Box, Building Name, Floor, Room, Town Location Name, District Name.

The following *Wire Templates* screens have updated field names to conform to ISO 20022 standards:

Wire Template Details Page – Payment, Creditor, and Intermediary Agent Information

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary
Agent ID	Bank ID
Agent Name	Bank Name
Agent Country	Bank Country

Wire Template Details:

Wire Template Information

Template Name:

Status:

Ready

Wire Company Name:

Debit Account:

Purpose:

Notes:

End to End ID:

Audit:

Creditor Information

Account Number:

Name:

Photography Supplies

Address:

Notes:

Agent ID :

Agent Name:

COMMERCE BANK

Agent Address:

Initiate Payments

Cancel

Wire Creditors

To access the *Wire Creditors* page, go to **Payments > Wire Creditors**.

NOTE

This menu option was formerly named Wire Beneficiaries. All verbiage on *Wire Creditors* screens that references beneficiaries has been updated to use the term creditor, unless specified otherwise. The **Address** and **Agent Address** fields on all screens appear in the following order:

- Line 1: Building Number, Street Name.
- Line 2: City/Town Name, State/Country Sub Division, Post Code.
- Line 3: Country Code.
- Lines 4–11 (if used): Department, Sub Department, Post Box, Building Name, Floor, Room, Town Location Name, District Name.

The following *Wire Creditors* screens have updated field names to conform to ISO 20022 standards:

To access creditor details, either select the **Creditor Name**, or select **Actions > View** next to the desired creditor.

Wire Creditors and **Actions > View**

ISO Field	Related FAIM Field
Creditor Name	Beneficiary Name
Agent ID	Bank ID
Agent Name	Bank Name

Creditor:✕

Status: ✓ Ready

Account Number:

Address:

Notes:

Agent ID:

Agent Name: **NORTHWAY BANK**

Agent Address:

Audit:

Edit

Close

To create a creditor, select **Create a New Creditor**.

Create New Creditor

ISO Field	Related FAIM Field
Agent ID	Bank ID
Agent Name	Bank Name
Agent Country	Bank Country
Country	Creditor Country
Building Number	Address Lines 1 and 2
Street Name	

ISO Field	Related FAIM Field
City/Town Name	City
State/Country Sub Division	State
Post Code	Zip Code

1. Creditor Information
2. Review
3. Confirmation

☒ Domestic
☐ International

Agent Country: *
US
Agent ID: *
Agent ID
Agent Name: *
Agent City/Town Name: *
Agent State/Country Sub Division: *
Account Number: *
Re-enter Account Number: *
Name: *
Country: *
US
Building Number:
Street Name:
City/Town Name: *
State/Country Sub Division:

Instructed Agent Information
Agent Country: *
US
Agent ID:
Agent ID
Agent Name:
Agent City/Town Name:
Agent State/Country Sub Division:

Additional Location Information drop-down menu options:

- Department
- Sub Department
- Post Box
- Building Name
- Floor
- Room
- Town Location Name
- District Name

Additional location information:

Select type ▼

+

🗑️

Notes:

Department
Sub department
Post box
Building Name
Floor
Room
Town location name
District name

Review

Reset
Cancel

Select the *International* radio button to create an international creditor. The *Intermediary Agent Information* section now appears in the *Creditor Information* tab. Select **Add an International Intermediary Agent** to add intermediary agent information.

Intermediary Agent Information

ISO Field	Related FAIM Field
Agent ID	Bank ID
Agent Name	Bank Name
Agent City/Town Name	Bank City
Agent Country	Bank Country

Intermediary Agent Information

International Intermediary Agent

Agent ID: *

Swift Code ▼

Agent City/Town Name: *

Notes: ⓘ

Agent Name: *

Agent Country: *

+ Add an International Intermediary Agent

To access the *Create Multiple Wires* page, locate the desired creditor and select **Action** > **Initiate**.

Action > **Initiate** (Create Multiple Wires)

ISO Field	Related FAIM Field
Creditor	Beneficiary
Agent Name	Bank Name
Agent Address	Bank Address
End to End ID	Reference Beneficiary

Create Multiple Wires

1. Payment and Creditor Information

2. Review

3. Confirmation

Add Payment

Remove

Creditor: *

Q

Account Number:

Agent ID:

Wire Company Name: *

Select Wire Company

Debit Account: *

Select Accounts

Q

Wire Amount: *

\$0.00

USD

Frequency: *

One Time

Effective Date: *

01/08

Purpose: *

Purpose of Payment

Additional Information:

Sender to Receiver Info. L

End to End ID:

Review

Cancel

Select **Review** to go to the *Review* tab of the *Create Multiple Wires* workflow.

Review and Confirmation

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary

ISO Field	Related FAIM Field
Creditor Name	Beneficiary Name
Creditor Account Number	Beneficiary Account Number
Creditor Address	Beneficiary Address
Agent ID	Bank ID
Creditor Agent Name	Beneficiary Bank Name
Creditor Agent Address	Beneficiary Bank Address

Create Multiple Wires

1. Payment and Creditor Information
2. Review
3. Confirmation

Wire Company Name:
Debit Account:
Wire Amount: **\$1.00**
Frequency: **One Time**
Effective Date : **01/08**
Purpose: **Consulting Services**
Additional Information
End to End ID :

Creditor Name:
Creditor Account Number:
Creditor Address:
Notes:
Agent ID :
Creditor Agent Name:
Creditor Agent Address :

Confirm Back Cancel

Select **Confirm** to go to the *Confirmation* tab of the *Create Multiple Wires* workflow. This screen contains all information from the previous *Review* tab.

Wire Upload Formats

To access the *Wire Upload Formats* page, go to **Payments > Wire Upload Formats**.

NOTE
All verbiage on *Wire File Upload* screens that references beneficiaries has been updated to use the term creditor.

The following *Wire Upload Formats* screens have updated field names to conform to ISO 20022 standards:

To access the *Wire Upload Template Formatting Tool* page, select *Create New Format*.

Create New Format – Wire Upload Template Formatting Tool Tiles

ISO Field	Related FAIM Field
City/Town Name	City
State/Country/Sub Division	State
End to End ID	Reference Beneficiary
Agent ID	Bank ID

The following tiles have been added to the *Wire Upload Template Formatting Tool* page:

- Building Number
- Street Name
- Department
- Sub Department
- Post Box
- Building Name
- Floor
- Room
- Town Location Name
- District Name

Glossary – Payment Information

ISO Field	Related FAIM Field
End to End ID	Reference Beneficiary

Glossary – Creditor Information

ISO Field	Related FAIM Field
Agent ID	Bank ID
City/Town Name	City
State/Country Sub Division	State
Post Code	Zip Code
Building Number	Street Address Line 1 and 2
Street Name	
Department	
Sub Department	
Post Box	
Building Name	
Floor	
Room	
Town Location Name	
District Name	

Glossary – Instructed Agent Information

ISO Field	Related FAIM Field
Agent ID	Bank ID

Admin

Admin menu options in Channel have been updated to comply with ISO 20022 standards.

User List – User Wire Entitlements

The following *User List* screens have updated field names to conform to ISO 20022 standards:

Wire Entitlements – Domestic

ISO Field	Related FAIM Field
Create Creditor	Create Beneficiary
Edit Creditor	Edit Beneficiary
Approve Creditor	Approve Beneficiary
Delete Creditor	Delete Beneficiary

Wire Entitlements – International

ISO Field	Related FAIM Field
Create International Creditor	Create International Beneficiary
Edit International Creditor	Edit International Beneficiary
Delete International Creditor	Delete International Beneficiary
Approve International Creditor	Approve International Beneficiary

Profile

The following *Profile* screen has updated field names to conform to ISO 20022 standards:

Notification Setup – Wire

ISO Field	Related FAIM Field
Wire Creditor Created	Wire Beneficiary Created
Wire Creditor Pending Approval	Wire Beneficiary Pending Approval
Wire Creditor Approved	Wire Beneficiary Approved
Wire Creditor – Edited/Deleted	Wire Beneficiary – Edited/Deleted
Wire Creditor – Approval Rejected	Wire Beneficiary – Approval Rejected

Enhancement Details – Notifications

JHA Treasury Management notifications have been updated to conform to ISO 20022 standards.

Notification	ISO Changes
Incoming Wire Credit	Beneficiary Name label is now Creditor Name.
Wire Payment Created	
Wire Payment Pending Approval	
Wire Payment Approved	
Wires – Approval Rejected	
Wire Failed	
Wire – Edited/Deleted	
Wire Payment Pending Approval up to 30 Minutes Prior to Cutoff	
Rate Quote/Contract Accepted	
Rate Quote/Contract Approval Rejected	

Notification	ISO Changes
Wire Beneficiary Created	<p>Title of notification is now Wire Creditor Created.</p> <p>Beneficiary Name label is now Creditor Name.</p>
Wire Beneficiary Pending Approval	
Wire Beneficiary Approved	
Wire Beneficiary – Edited/Deleted	
Wire Beneficiary – Approval Rejected	